Fact Sheet Half Year 2026/27

GLS is a multi-segment logistics company providing parcel (B2B, B2C and international), freight and fulfilment services.

Full Year 2025/26

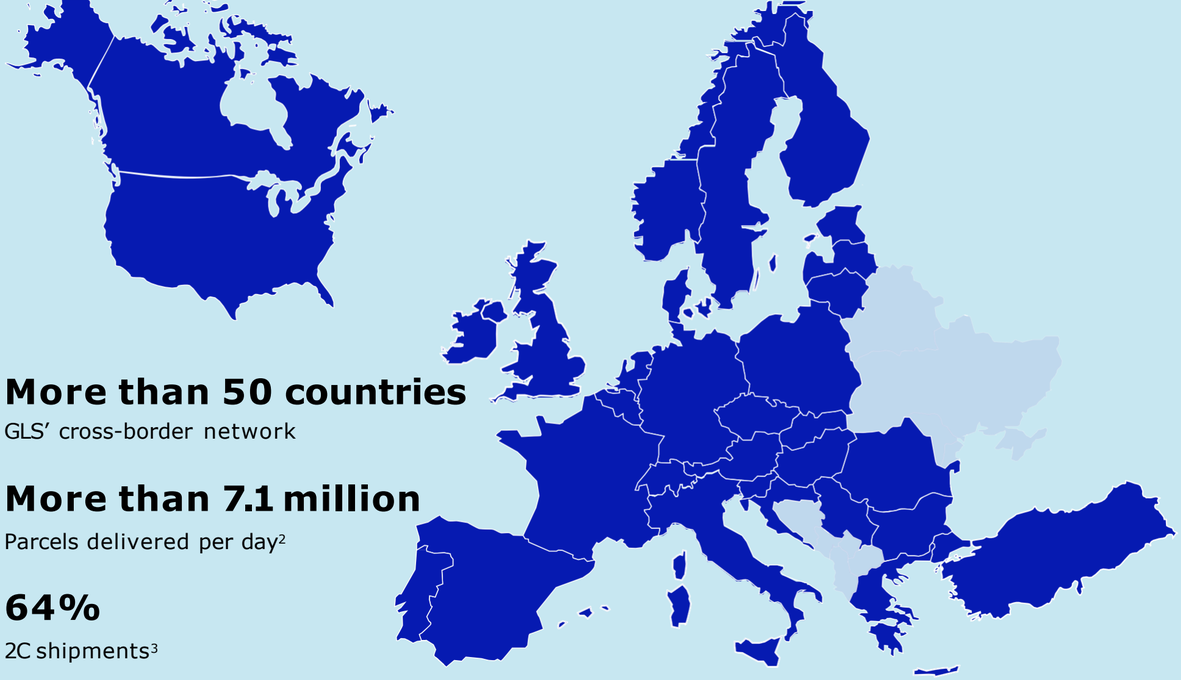
Revenue
€6 billion[1]

Parcel volumes
977 million[1]

Customers
220,000

Employees
24,800

[1]As of 31 March, 2026

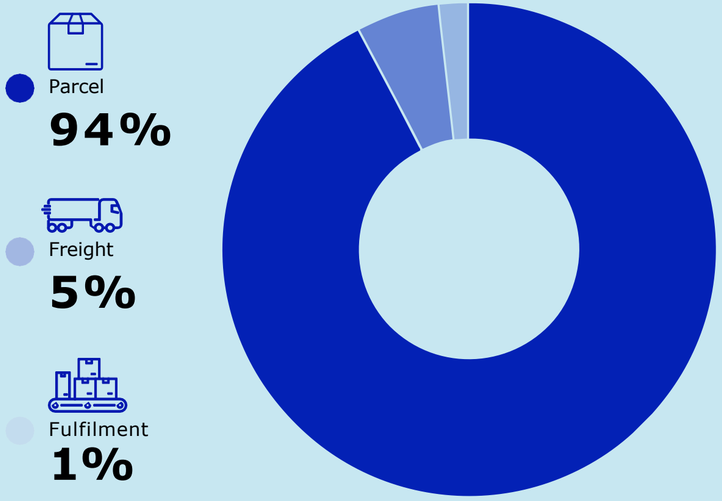


More than 50 countries
GLS' cross-border network

More than 7.1 million
Parcels delivered per day[2]

64%
2C shipments[3]

[2]Peak season 2025
[3]As of 30 September, 2026



Segment split expressed as percentage of total revenue.

Network

GLS Points
142,200[4]

Parcel lockers
43,500

Parcel shops
98,700

Hubs
114[5]

Depots
1,700[5]

[4]Owned and partners
[5]Including franchises and agencies

GLS.
Parcels to People

Parcels to people

We are not in the business of moving boxes. We are in the business of keeping promises, to the businesses that trust us with their reputation, to the online shoppers expecting their order where and when they need it and to every person waiting on the other side of every door. That sense of responsibility shapes everything we do: sharper experiences for senders and receivers alike, smarter commercial thinking and operational excellence that delivers. We invest in the tools and technologies that make our network faster, more intelligent and more reliable, because the people and businesses we serve expect nothing less.

It also means staying ahead of where logistics is going. We are building out-of-home solutions that fit the way people live and work. We are using AI and digital innovation to make every interaction simpler and more personal. And we are committed to doing all of this in a way that lasts, working toward net-zero* by 2045 and taking meaningful steps today that create a positive impact for future generations.

And it means having the ambition to grow across every dimension of what we do, from parcel to freight to fulfilment, into new delivery models and new markets where our B2B, B2C and international customers need us most. Because a parcel is never just a parcel, and everyone we serve deserves a logistics partner that truly understands that.

*GLS B.V. is committed to reduce its absolute Scope 1, 2 and 3 greenhouse gas emissions by 90% by 2045, using 2021 as the base year. The residual emissions will be neutralised. This means the business counterbalances up to 10% of its CO2e emissions with investments in carbon removal projects outside its value chain, in line with the SBTi Net-Zero Standard. The Science Based Targets initiative commitment of GLS B.V. encompasses all affiliated companies of GLS B.V. operating under the GLS trademark.

GLS Leadership



Dr. Karl Pfaff
Chief Executive Officer, GLS Group



Thorsten Pruin
Chief Financial Officer, GLS Group



Youssef Tagemouati
Managing Director, GLS France

Certifications

Seal of Approval for
Quality Management

Seal of Approval for
Environmental Management

EcoVadis Certification

About GLS

GLS Group is one of Europe's largest parcel service providers, with a network spanning more than 40 countries and nation states across the continent, Canada and the US. With 114 hubs and over 1,700 depots, GLS delivers the scale, resilience and local depth that businesses depend on—and the reliability and convenience that millions of consumers expect every day. GLS is actively raising the bar on customer experience, operational and commercial excellence, while investing in the areas that define logistics today and tomorrow, including out-of-home delivery and AI-enabled operations. From global parcel shipping to fulfilment and freight, GLS continues to build the capabilities and partnerships that let its customers grow beyond borders. In 2025/26, GLS generated record revenues of €6 billion and delivered 977 million parcels. For more information, visit www.gls-group.com.

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